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# Joe Crist

Operations Manager/Technical Project Manager

## Professional summary

Operations Manager and Technical Project Manager with over 8 years of experience in driving digital transformation and process improvement. Demonstrates strong expertise in Agile methodologies, project management, and risk management, evidenced by a track record of reducing project delivery times and enhancing team efficiency. Skilled in leading cross-functional teams and implementing innovative solutions to meet complex technology requirements.

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| Employment history **Agile Coach/Project ManagerOct 2022 - Feb 2025**  ***Lockheed Martin Missile & Fire Control***  • Improve performance of teams by providing quality Agile coaching to drive skill building, while preparing and presenting detailed training documentation.  • Own end-to-end operations related to development and execution of several simultaneous initiatives.  • Contribute to streamlining internal processes by coordinating process improvements and implementing Agile practices.  • Strengthened efficiency by 250% through provision of advice to internal teams on rolling out efficient processes, utilizing appropriate KPIs, and automating processes.  • Slashed the total time for delivery teams to fully adopt Agile Practices from 6 months to 3 months.  **Senior Agile Project ManagerJun 2022 - Sep 2022**  ***Oliver Wyman***   * Led analytics, special projects, and data management, cutting release times by 60% and costs by $10M. * Trained Scrum Masters and junior PMs, enhancing critical skills and project success rates. * Developed SOPs for client PMOs, boosting project success by 200% through structured processes. * Led PMO transformation initiatives, implementing standardized operating procedures that doubled project success rates and reduced operational costs by $10M annually   **Digital Transformation. IT Sys. Engineer | Sr. PMJan 2022 - Jun 2022**  ***Lockheed Martin – Missile & Fire Control***   * Led root cause analysis for process optimization, enhancing efficiency before tech integration. * Implemented Agile and PMO in IT, improving processes to meet tech needs and reduce delivery time. * Collaborated with leaders and engineers to translate requirements into actionable solutions. * Managed projects with MLS, MLC, CI/CD, ML infrastructure, hybrid cloud, and Kubernetes deployments. * Reduced project delivery from 18 to less than 12 months, achieving faster project completion.   **Senior Consultant | Senior Project ManagerJun 2021 - Dec 2021**  ***SOGETI***  • Collaborated closely with a client to determine requirements, formulate a strategic plan for $5M Content Management System (CMS) project, and design project scope to facilitate on-time and budget-compliant delivery.  • Directed and orchestrated Scrum ceremonies on a global scale, accommodating five time zones.  • Enabled implementation of Agile project management principles and procedures by guiding cross-functional teams.  • Slashed project costs by $50K for clients by integrating innovative capacity planning methods.  • Enhanced organization’s ability and met client needs by serving as SME in Cyber Security for Phoenix office.  **Senior Transformation Associate | Senior Scrum MasterApr 2021 - Jun 2021**  ***Reach Partners, LLC***   * Led Scrum ceremonies to develop client-specific technologies, enhancing project outcomes. * Provided DevSecOps consultancy, ensuring secure enterprise operations and client satisfaction. * Implemented a mobile-first strategy, increasing engagement through an Innovation Center. * Developed a technical review board, boosting organizational technical capabilities. * Mentored teams in Agile practices, improving dashboard management and decision-making.   **Management Consultant / Solution SpecialistApr 2018 - Mar 2021**  ***Deloitte Consulting, LLP***  • Provided advice on implementation of digital transformation projects, while leading various clients, such as transportation, energy, state governments, Department of Defense, and pharmaceutical clients.  • Improved auditing capabilities in heavily regulated industries through partnership on a project to expedite SBA loan application reviews for a high-growth bank in alignment with CARES Act.  • Mitigated annual losses by $50M+ via presentation of eight cutting-edge designs using emerging technologies within the financial services sector as well as expertise in 4.0 technologies and digital transformation.  • Championed and executed over 58 IT-related projects throughout the Department of Defense, providing end-to-end leadership and progressive enterprise architecture solutions.  • Explored innovative technologies to elevate financial services industry by authoring nine influential white papers.  **Board of Advisors - Stragetic Resource Committee / Digital Innovation CommitteeMar 2025 - Present**  ***SaviVets***   * Guide Board on tech solutions, enhancing veteran program reach and accessibility. * Lead digital initiatives, boosting service impact for veteran support. * Optimize fundraising, expanding resources and program reach with data-driven strategies. * Collaborate with Board to innovate marketing, strengthening veteran community engagement. * Drive technical infrastructure improvements while providing expert guidance on resource allocation and digital service deployment  Education **Master of Business Administration**  ***Drexel UniversityPhiladelphia, PA***  Business Analytics & Finance  **Bachelor of Science in Criminology & Justice Studies**  ***Drexel UniversityPhiladelphia, PA***  Minor in Russian Courses **Certified Project Management Professional (PMP)**  ***Project Management Institute***  **Certified Information Systems Security Professional (CISSP)**  ***ISC2***  **TOGAF 9 Certification**  ***The Open Group*** Skills Project Management (Expert), Agile (Expert), SAFe (Expert), Scrum (Expert), Kanban (Expert), Digital Transformation (Expert), Change Management (Expert), DevSecOps (Expert), Business Analytics (Expert), Risk Management (Expert), Strategic Planning (Expert), Team Leadership (Expert), Process Improvement (Expert), Stakeholder Management (Expert), PMO, CISSP, PMP, TOGAF. Languages English (Native), Russian (Novice), Spanish (Novice). Links LinkedIn: [linkedin.com](https://linkedin.com/in/joe-crist-7269a46b/). |